

## **Visitor Manager**

### **Government of South Georgia & the South Sandwich Islands**



We are seeking a highly motivated Visitor Manager to be based in Stanley, Falkland Islands. The successful candidate will be responsible for overseeing safe and sustainable visits for the thousands of people who travel to the Territory each year, as well as building strong relationships with stakeholders and driving revenue growth. The ideal candidate will have a deep understanding of the Antarctic or South Atlantic cruise industry or a similar remote or eco-tourism destination, as well as a proven track record of delivering results in an international context.

#### Essential Skills & Experience:

- Experience assessing volume applications using policy or legislative frameworks;
- Ability to rapidly understand and implement GSGSSI's domestic biosecurity mitigation measures and response protocols;
- Excellent communication and interpersonal skills, including experience drafting and delivering briefings in a variety of formats to a wide range of audiences;
- Demonstrable ability to work independently and manage multiple workstreams simultaneously;
- Experience of staff supervision, line management and dispute resolution;
- Full manual driving licence;
- Willingness to travel internationally as needed

#### Desirable Skills & Experience

- A background in tourism or visitor management, ideally gained in a remote, wilderness or eco-tourism setting;
- Experience developing and delivering successful growth and efficiency initiatives;
- Previous high-value (£1m+) P&L responsibility;
- Understanding of the application of working dogs in a conservation/border control context.

#### The terms

Start Date: October 2023 Onwards.  
Term: 2 years fixed term contract – with option to extend.  
Hours: 36.25hrs. Occasional work outside office hours may be required.  
Package: £42,000pa plus flights to and from your country of residence/recruitment, return flight each year to allow you to renew your family/cultural ties, financial support with housing in the Falkland Islands, performance-related annual gratuity.  
Leave: 30 days.

Closing Date: Friday 01 September 2023, with interviews shortly afterwards.

For full job description, person specification, and an application pack please head to the GSGSSI website at: [www.gov.gs](http://www.gov.gs)